

# **Quality of Care & Primary Health Care:**

**Scanning the horizon of the evolving agenda for QOC MNCH**

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WHO Headquarters**

**Quality of Care Network Meeting  
Accra, Ghana**

**March 15, 2023**

# Session at a glance

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1

## **PHC evolution, current guidance and quality of care linkages**

Focused presentation to provide an overview.

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2

## **Exploratory dialogue**

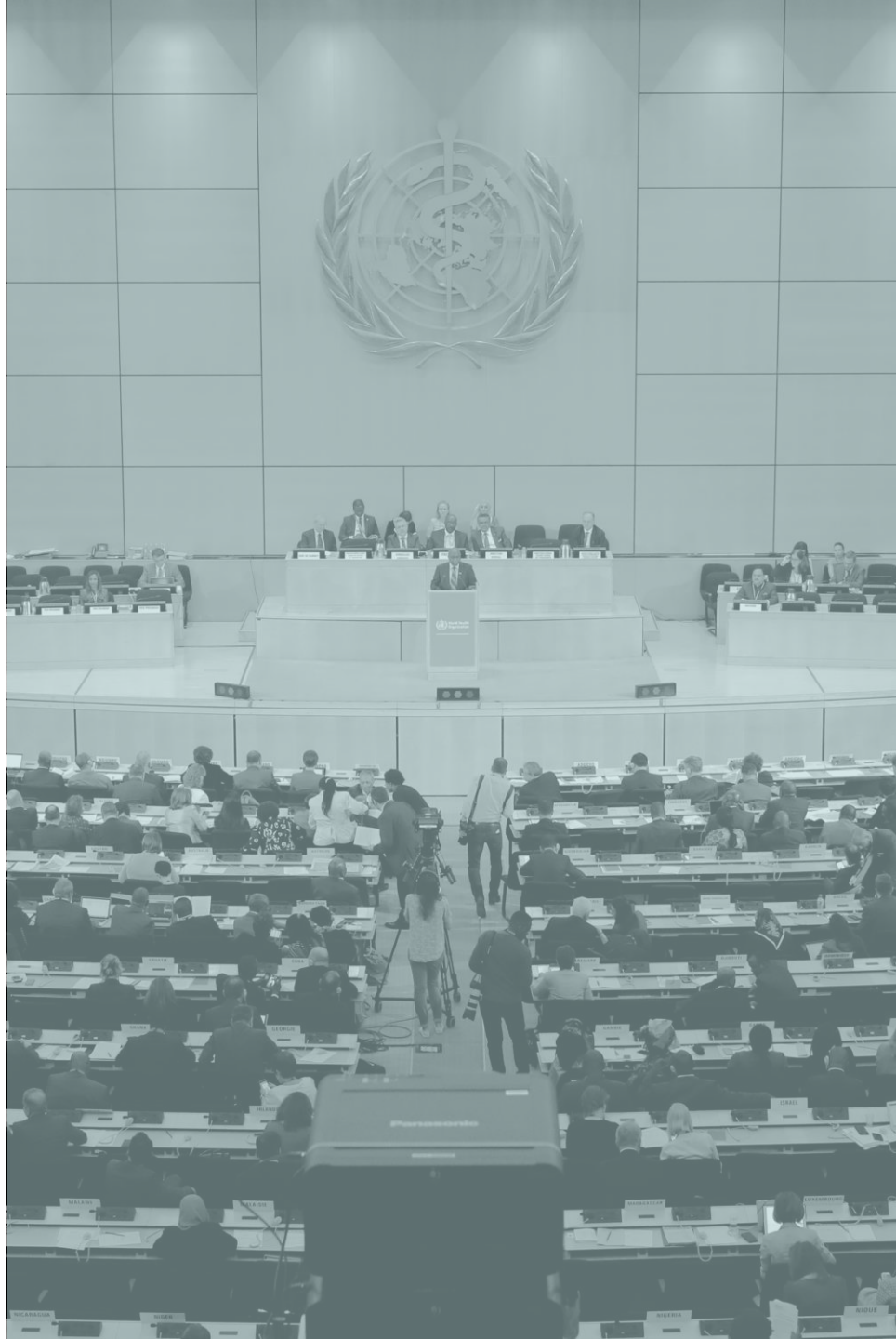
Explore linkages, synergies and convergence that can inform the evolving agenda for QOC MNCH.

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3

## **Next Steps**

Co-develop potential follow-up actions for consideration



**“We must urgently reorient health systems towards primary health care, as the foundation of universal health coverage.”**

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Director General's address at the  
150th session of the Executive Board





# Global Reports & Declarations

PHC definition & operationalization



World Health Report: **Primary Health Care (Now More Than Ever)**

WHO Framework on **integrated people-centered health services**

1978

2008

2010

2016

2018

Declaration of **Alma-Ata**

World Health Report **Health Systems Financing: The Path to Universal Coverage**

Declaration of **Astana**



# VALUES

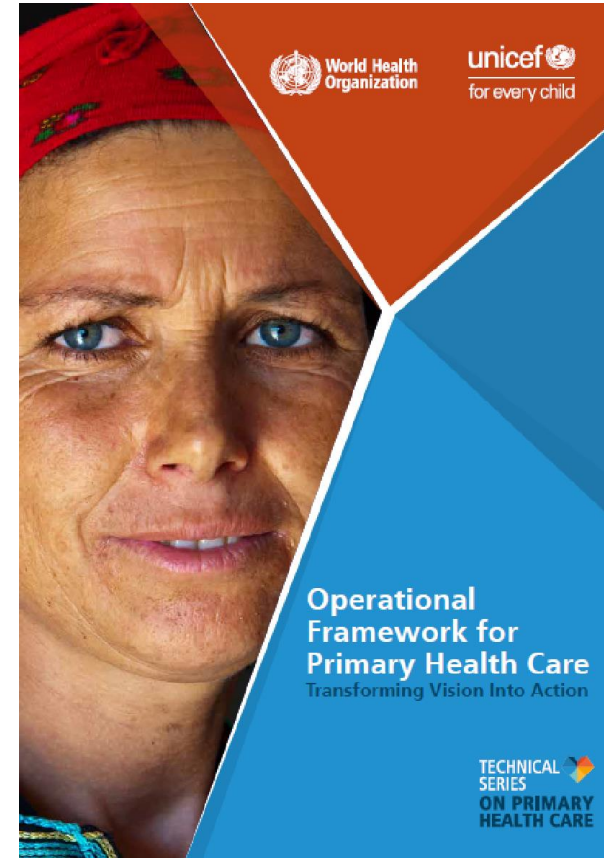
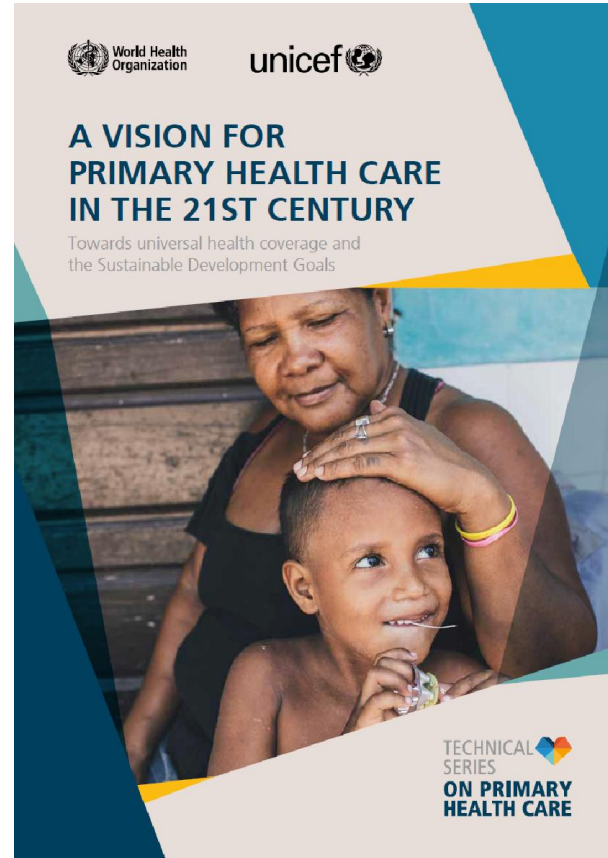
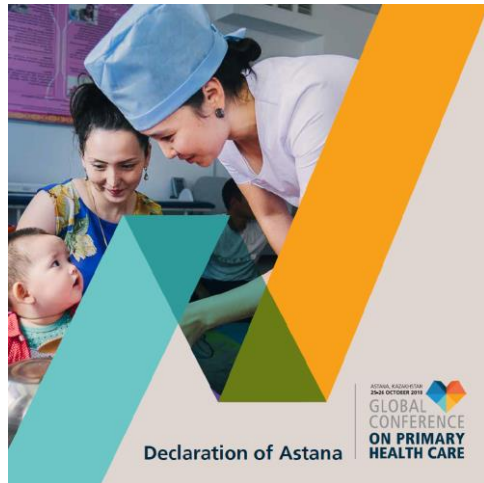
underpinning PHC have remained the same

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- Health for all
- Solidarity
- Community orientation
- Social justice
- Equity
- People centredness



# Global Momentum and Coherence



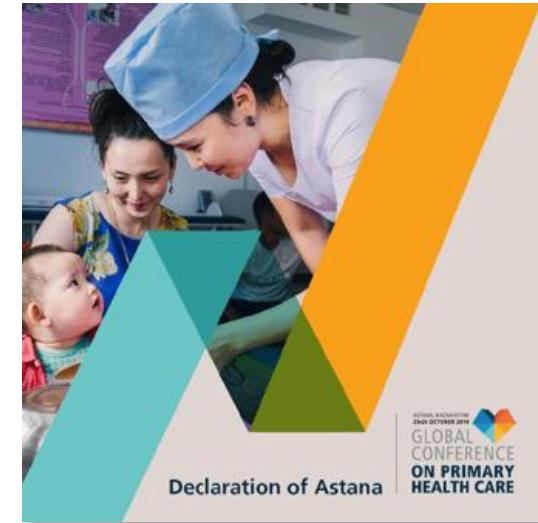
WHA Resolution 72.2 on PHC (2019)

UNGA Political Declaration on UHC (2019)

# What is Primary Health Care (PHC)?

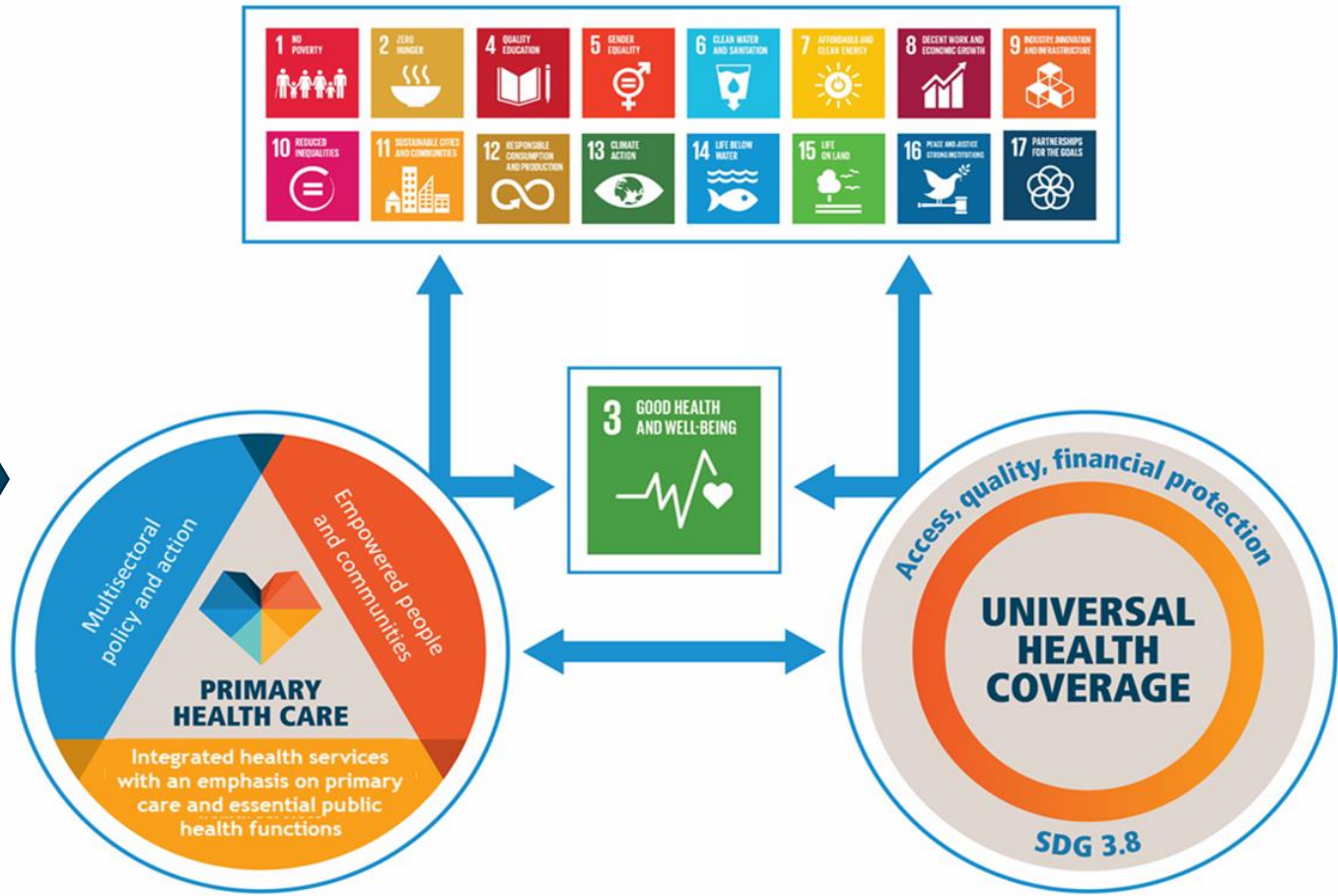
PHC is a whole-of-society approach to health that aims to maximize the level and equitable distribution of health and well-being

- by focusing on people's needs (both as individuals and communities)
- as early as possible along the continuum of care
- as close as feasible to people's everyday environment



# PHC supports UHC and SDGs

- PHC is the **approach**  
- Health systems are the **means**  
- UHC and the health-related SDGs are the **goals**





# Three components of primary health care



Multisectorality

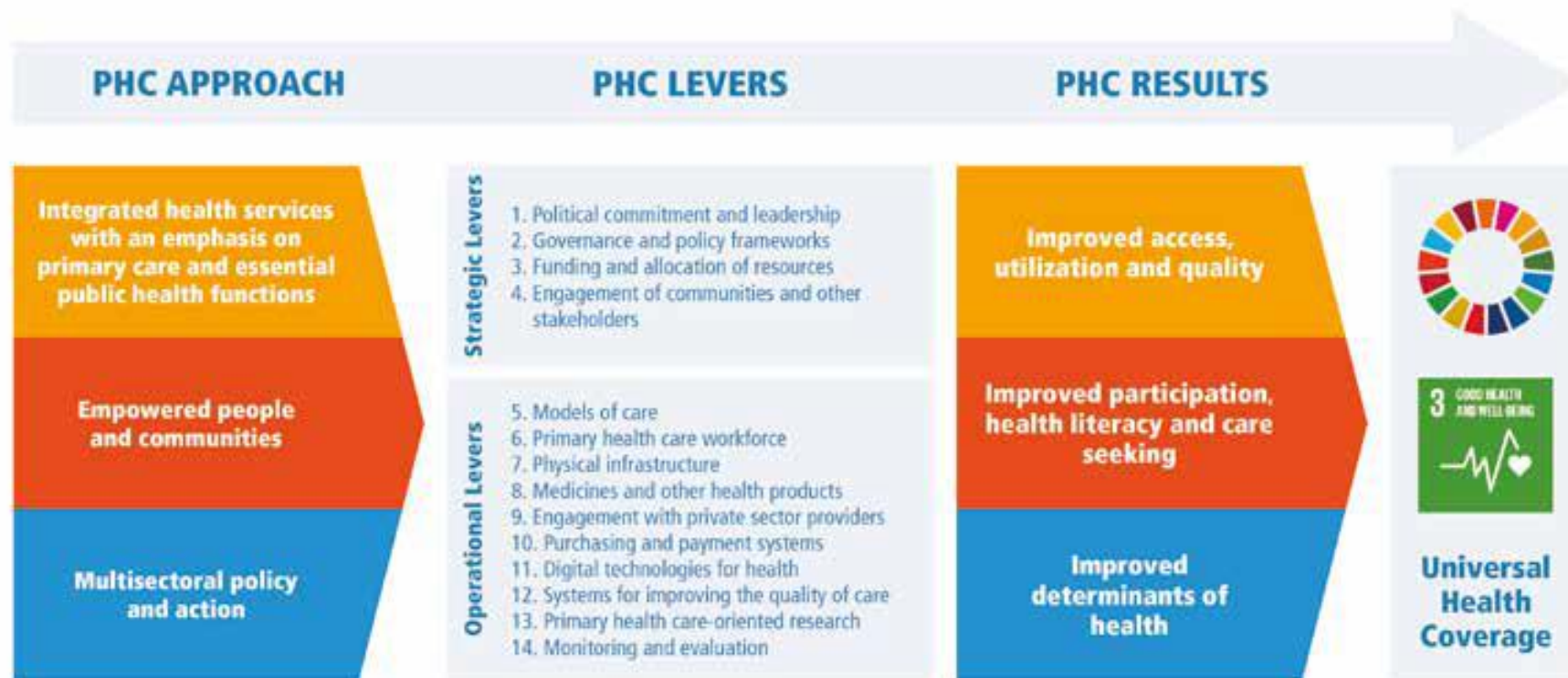
Empowerment

Services

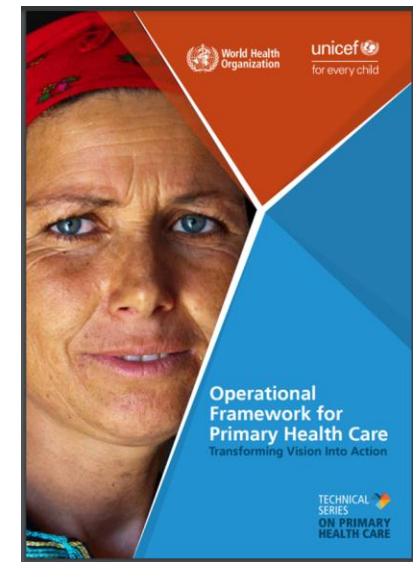


# Driving PHC Action: WHO UNICEF Operational Framework

A clear PHC theory of change linking the approach, levers for action and results.

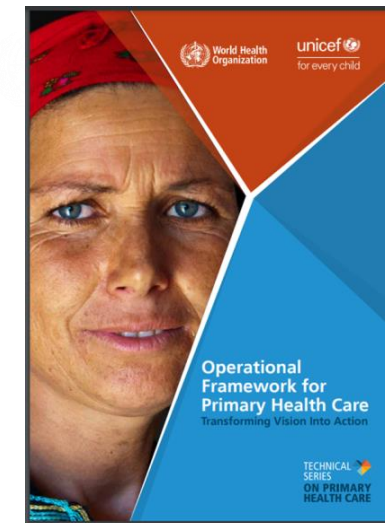


[Operational Framework for Primary Health Care \(who.int\)](https://www.who.int/publications/m/item/operational-framework-for-primary-health-care)




- The operational framework proposes 14 levers needed to translate commitment into actions and interventions
- Can be used to accelerate progress into strengthening PHC-oriented systems
- Levers are interdependent and impact and enable each other

# What about quality of care?



**12**



**Systems for improving the quality of care**

*Systems at the local, subnational and national levels to continuously assess and improve the quality of integrated health services*



# What might this mean for quality MNCH when scanning the horizon?

1. What is the policy trajectory on PHC in each of the countries within the QED network?
2. How have quality MNCH efforts linked to PHC efforts as part of scale up?
3. What lessons can be drawn from the QED network in relation to QMNCH-PHC linkages?
4. How can efforts on quality MNCH best synergize with wider efforts on PHC in the future?
  - Services
  - Multisectorality
  - Empowerment
5. How can the WHO-UNICEF PHC operational framework best be applied for the future?



Prosperity  
People  
Planet  
Peace  
Partnerships

